

INFORMATION FOR CASINO VOLUNTEERS:

As a volunteer, you will be glad to know that:

- Training and support will be provided by an experienced casino advisor in both the cage and the count room who will train you, support your work, and make the experience one that you will want to repeat.
- You will be greeted on arrival, registered, and given a name tag that you must wear at all times.
- Volunteering at the casino is easy and fun and you will get time for breaks and meals.
- Volunteering at the casino is as safe as possible, you can request that someone walks you to your car if you wish
- Your organization will provide a budget for meals and snacks for you at the casino.

Important Information:

- **PLEASE BRING GOVERNMENT ISSUED PHOTO I.D. WITH YOU TO THE CASINO and arrive at the time indicated on the schedule**
- Volunteers **ARE NOT ALLOWED TO PLAY** any casino games, VLT, or slot machines **on either day, before their shift or after their shift, whether or not they are working a shift.**
- "Volunteers cannot be under the influence of alcohol or drugs. You cannot consume liquor, or use illicit substance before or during your shift." (AGLC CTCOG 2.6.4 [d])
- Volunteer dress code in our casinos is **business casual**. Please, **no shorts, no ripped jeans (a nice pair of jeans is fine), T-shirts, athletic wear, or revealing clothing.**
- The temperature at the casino is variable so please bring a sweater or dress in layers
- The casinos have a fragrance-free policy. Please, **no perfumes, fragrances, or scents.**
- The casino control system is computerized. If you use an ATM banking machine or Interac, you will feel comfortable with the computer system and the equipment.
- You will be allowed to use your phones and/or tablets but you are not allowed to take any pictures while working in the casino
- Once you select and start in a position you cannot transfer to another position (if you are the general manager you will be allowed to temporarily fill another position for up to 1 hour)
- ***Your shift at the casino is important. Please call if you cannot work or are going to be late.***